

#### **MILEAGE ALLOWANCE POLICY:**

- For rentals **up to 3 days**, the allowed distance is **200 km/day**.
- For rentals **longer than 3 days**, **unlimited** mileage is included **within the country's borders**.
- For travel **outside the country's** borders, a fee of **€40/day** applies.

#### **PET POLICY:**

- Only a small to medium-sized pet is allowed (maximum 1pet).
- Pet must be **well-trained** and always kept **under control**.
- Pet is **not allowed on beds or seats**, unless proper covers are used.
- Owners are fully responsible for **cleaning and any damage** caused by their pet.

#### **FUEL POLICY:**

- The camper will be provided with a full tank of fuel at the start of the rental.
- The client is required to return the vehicle with a full tank of fuel.
- If the vehicle is returned with less fuel, a refueling fee of **€2.50 per liter** will be charged, in addition to the cost of missing fuel.
- If the camper is returned empty, the fuel cost will be calculated at the market price plus a **refueling fee of €2.50 per liter**.
- The total amount for missing fuel and refueling fees will be **deducted from the client's security deposit**.

#### **2<sup>ND</sup> DRIVER POLICY:**

- A second driver can be added to the rental agreement for an additional fee of **€15-20 per day**.
- The second driver must meet the same eligibility criteria as the primary driver, (a valid driver's license and age).
- The second driver is fully responsible for the vehicle during the rental period.
- The second driver must be registered with the rental company at the time of pick-up.

#### **CANCELLATION POLICY:**

- Cancellations made **at least 14 days before pick-up** will receive a **full refund**.
- Cancellations made **7-13 days before pick-up** will receive a **50% refund**.
- Cancellations made **less than 7 days before pick-up** are **non-refundable**.
- In case of a **no-show**, no refund will be issued.

**IMPOUNDMENT POLICY:** If the rented camper is impounded due to an illegal act by the client:

- A daily fee, equal to the seasonal rental rate, will be charged for each day the vehicle remains impounded.
- All related costs (towing, fines, admin fees) must also be covered by the client.
- The rental agreement may be terminated without refund in such cases.

**NO SMOKING POLICY:**

- Smoking is strictly prohibited inside the camper.
- A cleaning fee of **€200** will be charged if any evidence of smoking (including odor, ash, or residue) is found.
- This amount will be **deducted from the client's security deposit** without prior notice.

**CLEANING POLICY:**

- The Client shall return the camper in a clean and sanitary condition.
- Should the camper be returned in an unsatisfactory state, a standard cleaning fee of **€120** shall apply.
- In cases of excessive dirt, stains, odors, or waste, the Owner reserves the right, at their sole discretion, to impose an increased cleaning fee of up to **€150**, which may be deducted directly from the security deposit.